

MINUTES OF MEETING

BRIGHTON LAKES COMMUNITY DEVELOPMENT DISTRICT

The regular meeting of the Board of Supervisors of the Brighton Lakes Community Development District was held Thursday, May 5, 2016, at 6:00 p.m. at the Brighton Lakes Recreation Center, 4250 Brighton Lakes Boulevard, Kissimmee, Florida.

Present and constituting a quorum were:

Michelle Incandela (<i>via telephone</i>)	Chairman
John Mastromarino	Vice Chairman
John McGrath	Assistant Secretary
Dolores Pieters	Assistant Secretary

Also present were:

Gary L. Moyer	District Manager
Sarah Sandy (<i>via telephone</i>)	Attorney
Diana Alvez-Martins	District Office
Bill Ford	Envera
Paul McCartan	Keep Safe Security
Tom Murphy	Girard Environmental
Brian Smith	Severn Trent Services
Residents and members of the public	

This represents the context and summary of the meeting.

FIRST ORDER OF BUSINESS

Pledge of Allegiance

Mr. McGrath led the *Pledge of Allegiance*.

SECOND ORDER OF BUSINESS

Roll Call

Mr. Moyer called the meeting to order at 6:00 p.m.

Mr. McGrath stated I plan to resign at the end of my term, unless the Board would prefer me to resign earlier. Consider that my notification.

Mr. Moyer called the roll, indicating a quorum was present for the meeting.

THIRD ORDER OF BUSINESS

Approval of the Minutes

A. March 3, 2016

Mr. Moyer reviewed the minutes and requested corrections, additions, or deletions.

Ms. Pieters stated on page 23, I am confused about the sentence at the top of the page. It said that Mr. Mastromarino is 50% done, but the cost is \$1,100.

Mr. McGrath stated I would not be surprised.

Mr. Mastromarino stated I did not receive any money for looking at all street signs. I think what Mr. Smith mentioned is that by me going around and identifying some of the issues, it actually saved the community some money.

Ms. Pieters stated we should restate that.

Mr. Moyer stated we will clarify it.

Ms. Pieters stated on the same page, it says that I asked about the monument out front. I cannot remember asking about any monument. I asked if we would be reimbursed from Osceola County for things we were going to do.

Mr. Mastromarino stated monument was the wrong word, so we will strike that.

Mr. Smith stated it was in regard to the memorial out front. It was on our property and then it was moved into the middle median after the car accident.

Mr. Mastromarino stated I see the item in question about the \$1,100. The things that I identified were \$1,110 for repairs and replacement.

Mr. Moyer stated we will make those changes.

On MOTION by Mr. McGrath, seconded by Ms. Incandela, with all in favor, unanimous approval was given to the minutes of the March 3, 2016, meeting, as amended.

FOURTH ORDER OF BUSINESS

Audience Comments

Ms. Incandela stated Chief Deputy Dave Sklarek of the Osceola County sheriff's department is here tonight. Some of you may have seen him at the crime watch meeting. There are a couple of interesting things going on in our community. One of them is a law enforcement memorial that is upcoming. He will take any questions about the present state or future of Brighton Lakes. The Osceola County sheriff's department has some amazing programs.

Chief Deputy Sklarek stated I have a couple of new developments. We talked briefly about how we are smarter on our policing. We budgeted for increased personnel. The situation that will affect you is, this is Sector 3, and in Sector 4, which is Poinciana, we are going to add a community service deputy. Deputy Angel Beltran is your current community service deputy. We will add another one here and another one in Poinciana because of the growth and events. We recently started a scholarship program for athletes. If you have any sporting programs that are 501(c)(3) and children who want to participate cannot play, your institution can apply online to us. We are utilizing our forfeiture funds to underwrite the program. The sheriffs are always interested in helping young people. It has been one of my passions. That is another way to reach our community. There are a bunch of 501(c)(3) programs out there for pop warner or basketball or soccer. It just needs to be a youth-related sporting program. The criteria are on the website. If you have a program accessing the website, you can contact me or Deputy Beltran. That is an

opportunity to dig up some dollars for children who cannot afford to participate in sporting programs. The police initiative allows us to target specific growth for our services, and that is what we are doing. Over the next two years, we have a growth plan for how we operate patrol services. When the population increases, it does not necessarily mean that crime increases, but there is some relationship. People constantly think that just because we have more people that we have more crime, and that is not a direct connector. Sometimes there is a cause and effect, but that does not mean that all of a sudden we become a bad place to live. The budget is for a couple of initiatives, mostly for more patrol services.

Ms. Incandela stated something that comes up at our meetings quite frequently is, when residents see something that is not right, they are hesitant to pick up the phone and call the sheriff's department. They do not want to bother law enforcement. At previous meetings, you welcomed that community involvement. Can you reiterate your stance on how important it is for people to not hesitate to reach out to the sheriff's department?

Chief Deputy Sklarek responded honestly, that should be the heart of all of our people. Sometimes you may get a bad impression from an employee who does not appear happy when you call him, but that is why we are here and why we coexist. I use a quote often from Sir Robert Peale, and he says simply, "The public are the police, and the police are the public." The only thing that separates me from you is that I chose to put a uniform on. We are together. The community cannot be safe without involvement. That is a homeland security initiative based on everything you hear in the news about these attacks throughout our world. People already saw something. They see it but do not say anything. That is the problem. We all need to be engaged and involved. No matter what you see, you need to tell us. That is why we are here. I am not saying that employees do not act like it is an inconvenience because we all have our bad moments, but collectively, our purpose is to coexist as a community and to make it a safer place. Anything you see that looks out of line is usually out of line. If you have a gut instinct that the person by your neighbor's house is not supposed to be there, they are probably not supposed to be there. If you see your neighbor haul in loads of acetone, something is wrong. Every time you watch the news and see one of these major incidents, there are always people who say that something was not right about the situation but they did not feel comfortable reporting it. We have to eliminate that. We need that, and that is how we solve problems: by people getting involved. The more our community grows and we do not

know our neighbors, the more important it is that we know who our neighbors are, and when we see something, we say something. That is what we should embody. People are always apologizing to me after they report that they saw someone in the condo and did not want to bother us. It is not a bother to me. It should not be a bother to anybody. That is why they are here.

Ms. Incandela stated you have a fantastic app that I became aware of recently that we can download that is spot on in terms of what the sheriff's office is doing and also what we can do. What we would like to know as a community is what we can do to support our officers, so that not only are we better and safer as a community, but also we have access to the sheriff's department.

Chief Deputy Sklarek stated it is a free downloadable app to your phone. It has all of our press releases and everything that happens. It has a scrolling bar of things that are going on. It is a good way to connect to us, as well. Go to your app store in your iPhone and android device and search for the sheriff's office. You can view sex offenders, press releases, and links.

Mr. McGrath stated with the expansion of Sectors 3 and 4, we would be happy if Deputy Beltran would stay home.

Chief Deputy Sklarek stated that obviously would be his choice. We are starting some initiatives. He has a great rapport with young people. He is outspoken about it. There is a youth initiative that we are going to offer. That is coming soon. It is something we looked at eight or nine years ago. Deputy Beltran provides community service for youths. That is his passion.

Mr. Joe Klusko asked is that substation still part-time?

Chief Deputy Sklarek responded a community service officer is there full-time throughout the entire week and an administrative secretary. There are detectives.

Mr. Klusko asked are they there 24/7?

Chief Deputy Sklarek responded they are not in there 24/7. They are controlled services. You do not want them sitting in the office.

Mr. Klusko asked is it open 24/7?

Chief Deputy Sklarek responded no, it is open Monday through Friday during business hours.

Mr. Klusko asked will you consider having it open 24/7?

Chief Deputy Sklarek responded we plan to build an administrative building down here. Our current west side office is on Poinciana Boulevard. Our building project is for 100,000 square feet. The east side of the county is going to experience a real boom in growth. We are divided east and west. Our main office is on the east side, so on the west side, we will come closer to down here. It is just that properties start getting expensive. We are trying to work that out with the county. That was one of our capital improvement item discussions this year. It is on the table for 2018 to build a facility.

Mr. Klusko stated the ideal location would be next to the firehouse.

Chief Deputy Sklarek stated we are working on that. It is on our radar; however, we are maxed out on spaces. There is no room for growth for us, personnel-wise and in office space. In the interim, there would probably be leased space. We need an entire command center. We have been asking. We are largest law enforcement agency in the county and never had our own training facility. We always had to use other agencies' facilities. For over ten years, I have been working on building our own training facility. It was planned for \$8 million, and now it is up to \$13 million to \$14 million. We had a piece of property that we ended up losing a contract with, and we had to find another piece of property. That whole process was ridiculous because we had to get the Army Corps of Engineers to come in and clarify that there was a wetland. We have to mitigate wetlands, which goes against the funding that we allocated toward the project. We found one that was cheaper than another one, but now we have to wait several months to get it approved because it is not approved federally. It was approved by the State.

Ms. Incandela stated part of what we hear sometimes is the sheriff's office is not just about catching bad guys. There are a lot of operations in terms of supporting that type of organization. We are very appreciative of the service that you provide us. I know there are going to be some changes in the next election, and you are running for sheriff.

Chief Deputy Sklarek stated that is correct.

Ms. Incandela asked is there a website where people can get information on your positions?

Chief Deputy Sklarek responded yes, it is Dave4Sheriff.com.

Ms. Pieters stated he is my son's school teacher.

Chief Deputy Sklarek stated thank you for your time and attention, and please stay safe.

Mr. Gerry Frawley stated my wife asked me to bring this up to the Board. Between the tennis courts in Maracaibo, one side of Brighton Lakes Boulevard was dug up. Flags were out there.

Mr. Smith stated Brighthouse was doing upgrades to their current system. They are working within reason. I have the restoration guy's name. When we have construction like that, I will get two mows on it. After the two mows if there are bad spots, then they have to replace the sod.

Mr. Frawley stated there are also flags down the side of the canal.

Mr. Smith stated Brighthouse is doing work all the way down Brighton Lakes Boulevard to Sweetspire.

Mr. Frawley stated I expect more damage to come. A home owner was at our crime watch meeting last night. He also approached me after the HOA meeting the other night. He said he would be here. He lived on Star Grass as long as I can remember. His swipe card is not working. He contacted the office and was told that the system is down and they could not fix it. He said that he has been without a working swipe card for two months at this point. He also said that his neighbor has had troubles with his swipe card. Ms. Alvez-Martins said to them when they ask how they are supposed to get in that she will call the guard and tell them to let them in. It is 6:00 a.m. when he comes in.

Ms. Alvez-Martins stated I never said that to them.

Mr. Frawley stated I am just saying what I heard.

Ms. Alvez-Martins stated yes, we were having issues with our computers. They had to be fixed. We have been having issues since March. They were fixed on April 22.

A resident stated it would be nice if they reset all of the cards.

Mr. Smith stated they did an audit on all of the cards.

Ms. Incandela asked the home owner who said that his cards were not working, did you try his information?

Ms. Alvez-Martins responded I usually call them and tell them that it is active. As a matter of fact, I spoke to Mr. Dawson yesterday or the day before and told him that his card was active.

Mr. Frawley stated if I see him, I will tell him.

Ms. Incandela asked were they new cards or did they activate the old ones?

Ms. Alvez-Martins responded I was unable to activate the old ones for some reason, as there was something wrong with the loop in front of the guardhouse. My computer

was not communicating to let me activate the card. There is also an issue that when the weather is bad, cards do not work. It is not just in this community but all over.

Mr. Smith stated we switched to Century Link and had issues with Century Link.

Mr. Frawley stated I brought this up to the Board in the past and sent pictures on April 7. This is regarding an issue with AquaTek Pools. It is in the agenda from March 3. It talked about future dates because there was no date mentioned. It says that Ms. Kathy Fuchs, the State inspector, reported on February 25 that the pool rules sign was not readable and a life ring was missing on a rope and is still missing.

Mr. Smith stated we turned that over to the pool contractor and told him to make sure that he was in compliance. As far as we know, at this point, we are in compliance; otherwise, Ms. Fuchs would shut the pool down.

Ms. Alvez-Martins stated the only thing that was not in compliance was the kiddie pool not being resurfaced.

Mr. Smith stated we have a list of things to do. She did close the kiddie pool because of some peeling at the surface. We got that fixed. There were a couple of other items. We sent them over to the pool company and told them to make sure that they got the items taken care of. They have done that. Since then, Ms. Fuchs has been back and we did pass. I will follow up with AquaTek to see how many rings we are required to have. If it is two, then we are good.

Mr. Frawley stated as long as I have lived here, almost 14 years, there have been three rings. We should have them there.

A Resident stated I would like some clarification. I was on vacation and received mail today from the CDD regarding the attendant setting up and cleaning up after a HOA meeting and a crime watch meeting. I do not know specifically what you are referring to because an annual meeting was held last week, and an attendant offered to help in any way that he could. We were not aware that he was not supposed to help.

Mr. Mastromarino stated I do not think that was the attendant. I think it may have been one of Mr. McCartan's folks who often lend assistance when we have many folding chairs.

The Resident stated we did not set up anything.

Mr. Mastromarino stated the attendant is not usually here at that hour of the evening. I do not know who would have helped. I know that Louie was here and was helping.

Mr. McGrath stated I think historically staff will assist the HOA, crime watch, and the CDD unless there are other duties that they need to attend to.

Mr. Mastromarino stated I can attest to that. Mr. McGrath is at most meetings. We always fold the chairs up and there is never a mess.

A Resident stated I was told that it would be cleaned up so that our attendant had to clean it up and our attendant was been asked to help on several occasions. I was told, when I first arrived that our attendant works for us, and the HOA and crime watch have to set up on their own because our guy is done at 2:00 p.m.

Mr. McGrath stated let us modify it so that the attendants help set up those three community meetings unless they have other duties. I think that they should do anything they can to help.

Mr. Smith stated if the attendant is here. If you come in before the attendant does, you have to set up. If you come in at 2:30 p.m. and the attendant is leaving, if you want him to help, he can.

Ms. Alvez-Martins stated the attendant works from 6:00 a.m. to 2:00 p.m.

Mr. McGrath stated there are no meetings when he is there.

The Resident stated he told us that.

Mr. Smith stated the issue was that the room was not cleaned up. I do not know if it was crime watch or the HOA. It might have been some other community meeting, so a letter was sent out to everybody. It was sent by Ms. Alba Sanchez. She sent out letters to every community event coordinator saying to clean up after themselves because that is not why he is here.

The Resident stated they need to find out if somebody had rented it.

Mr. Smith stated from my understanding, the attendant was not sure which group it was. Some of these groups do not necessarily reserve the room.

The Resident stated no one ever calls me to reserve it. At the beginning of the year, I give them every single crime watch date and the time. I think it was Mr. Danny Gonzalez. I sent the information to the attendants and told them that it is the first Wednesday of every month at 7:00 p.m., and then they asked for the dates. They wanted every single date.

Mr. Smith stated when we lose an employee, this is a large company and documents get lost. Resend it to Ms. Alvez-Martins and she will put the dates on her calendar.

The Resident stated I told them that we were not meeting again until August.

Mr. Smith stated we do not have a problem setting up. We will get a schedule in here. If there is a certain way that you want us to set it up, arrive early.

The Resident stated we just come in and set the chairs up ourselves, and when we are done, we leave the room the way that it looked when we arrived.

Mr. Klusko stated there was a big crowd at last night's crime watch meeting. I live on Sevan Way. We talked awhile back about the location for the horseshoes.

Mr. McGrath stated the original idea was to put it along the sidewalk. We did not like the idea of people walking by with horseshoes. We took the location north where there are some shade trees. Unless there is some objection, we think that is a good spot for it.

Ms. Incandela stated that looks like a nice area to play.

Mr. Smith stated show me where you want it.

Mr. Klusko stated no problem.

A Resident stated I want to thank you for finally doing the lines. They look good. We can finally see where you are supposed to be when you are trying to make the left on Sweetspire. I see that the landscaper came out but could not pull the weeds by my house because a duck nested in there.

Mr. Murphy stated there are four or five eggs in there, and we are waiting for them to hatch.

Mr. Smith stated the weeds help the water quality. You can tell that the pond is clearing up nice.

The Resident stated the weeds are spreading.

Mr. Smith stated if a home owner has a concern about it, we will remove some of them.

The Resident asked can we pull some of them out ourselves?

Mr. Smith responded that is fine.

A Resident asked what is the situation with the annuals around the pool?

Mr. Smith responded I spoke to Freddie about that. I am not sure what he decided to do.

Mr. McGrath stated space is the challenge. The ground is probably not the best.

Mr. Smith stated I will get back with Freddie about that.

The Resident stated in the past, we had a calendar for the attendant telling him when meetings were.

Mr. Smith stated we will get another calendar. If you have events, just get with Ms. Alvez-Martins.

The Resident asked are we supposed to set up?

Mr. Smith responded yes, for the CDD, HOA and crime watch. If it is anyone else like a church group, then no.

FIFTH ORDER OF BUSINESS

Vendor/Contractor/Third-Party Items

A. Security – Keep Safe Security

Mr. McCartan stated I apologize for not attending the last meeting. I was ill. I am not aware of any issues. The guard at the pool continues to uphold rules but experiences some push back from residents. We had issues with access cards that did not work. As long as we can identify that they are a resident and the card is not working, the guard will let them in. A number of residents play the game by passing their cards around, and the guards know who plays the game.

Mr. McGrath asked do the guards punch in through a time clock?

Mr. McCartan responded I had a conversation with Mr. Smith about this. There is a time clock, which we both use. There was one at the gatehouse going back to 2008, but it was not ours.

Mr. McGrath asked would it be good practice for the guards to use one, since we are paying on the basis of your approval? It would be an aid perhaps to ensure that we do not pay more than that. How do you feel, Ms. Alvez-Martins? Do the guards have a record that they send to you to approve payment?

Mr. Mastromarino asked do the guards send a fax every day and would that act as a time clock?

Mr. McCartan responded they are on duty from 6:00 p.m. to 5:00 a.m., and with the variations in time, generally the faxes go out about 4:40 a.m. It was agreed many years ago that for the last 15 minutes, the guards remain there. I would be happy if there is a time clock in the guardhouse, and I would ensure that it would be used. I can review the faxes before they are sent, if the Board is concerned about the 15 minutes.

Mr. McGrath stated no. That is a practice and that is work.

Mr. McCartan stated the faxes are stored.

Mr. McGrath asked is the system working reasonably well?

Mr. McCartan responded yes.

Mr. Mastromarino asked Ms. Alvez-Martins, do you see the faxes on a daily basis?

Ms. Alvez-Martins responded yes.

Mr. Mastromarino asked do you see the faxes seven days a week?

Ms. Alvez-Martins responded yes. When I arrive on Monday morning, the faxes are there.

Mr. McGrath asked is that a good way or is there a better method instead of you receiving them every day?

Mr. Smith responded she prepares the daily report.

Ms. Alvez-Martins stated I need to see the faxes to know what is going on. As you can see, I had to replace delineators.

Mr. Smith stated to measure your time for us, we will put a time clock in there. I am concerned about us managing the time clock.

Mr. McGrath stated exactly right. I am not saying that I necessarily think that the CDD should do it. My question is, should Mr. McCartan do it as a way to substantiate when he says how much money he wants. If I am bringing it up and we are solving a problem that does not exist, we can keep doing what we are doing. All I am doing is asking.

A Resident asked is it too far for them to use this time clock?

Mr. Smith responded not unless we are having a real problem.

Mr. McGrath stated case closed.

Mr. Smith stated if a guard does not show up, it is Mr. McCartan's internal problem.

The Resident asked can they not put the poles out so far? Would it make more sense to remove the first two sections so if someone wanted to make a turn around, they do not hit the poles?

Mr. Smith responded the reason we did that is so when you are coming in, you can see those arrows on the straightaways. If we put them around the corner, a car will go flying.

Mr. McGrath stated it is a continuing expense, but the liability of having something is to refute someone being able to say they did not see anything.

Mr. Smith stated we have spent a lot of money on this. Most of them do not fall over, but I have set some back up.

The Resident stated I stopped and set them back up. It is really ugly when they are missing or discolored. It seems like if they did not need to have them out as far, they

probably would never get hit. The ones that are getting hit are where people should not be anyway.

B. Landscape Maintenance – Girard Environmental

Mr. Murphy stated since our last meeting, we have successfully completed a sod replacement up front. We had a couple of issues. The first one was the weekend right after the installation when the pump went down. We did not catch that until Monday morning but the sod survived, thankfully. We had another mainline break this week, but with the rain and already-established earth, I think they will survive, and we will have it repaired by the weekend. Everything is good with that. The second phase of that would be the groundcover areas that we talked about replacing. We made a conscious decision to see how well the sod was going to be established and how well the pumps are going to hold up with the additional watering before we go ahead with that extra expense because that is a large expense. I placed the order for the groundcover yesterday. It will be delivered tomorrow, and we will have it in next week.

Mr. Mastromarino asked what type of groundcover?

Mr. Murphy responded we are using a bridal peanut plant by the bridge. In the more shaded area by the guardhouse where we have the berm, we are putting some jasmine to help stabilize the berm. Jasmine will do fine there. Those are the two areas that we highlighted. This coming month, you are getting your first mulching. I do not have a schedule yet but I was promised that it would be completed in May. It will be a quick mulching for the entry way in Sweetspire. We teamed up with TruGreen and the chemical company. Our company took a long, hard look. We are bidding a lot of things. We are passable on other things. We are doing okay but we could do more. We established this relationship and started working with them in April. I have had them on other properties, and we are pleased with their execution and results. They are very quick and efficient. They have their orders to spray and kill weeds. I think with what their programs are, with our irrigation which has proven to be very diligent because we have a technician out here every week and we are not having irrigation issues, I think we will have good coverage from top to bottom. I believe that everything is up to date.

Mr. McGrath stated there are holes at the hedge line along the entrance that look like they want to fill in.

Mr. Murphy stated we are getting there.

Ms. Pieters asked will the merger with TruGreen affect us financially?

Mr. Murphy responded no. Girard is an independently owned company. We have offices from Jacksonville to West Palm Beach. Central Florida was the only area where we were not using TruGreen. Management decided to use them at a great rate. I am not sure how they are making money, but they are making money. There is no additional cost to you. What you have allocated in your contract, we pay them. The responsibility as far as the overall health, execution, and survival of the plants is still on us because we will go after them. It was a seamless transition, and I have seen positive results already.

SIXTH ORDER OF BUSINESS

Presentation of Fiscal Year 2017 Budget

A. Fiscal Year 2017 Budget

Mr. Moyer stated we are starting the budget process for fiscal year 2017, which I provided in your agenda package. The budget does not anticipate an increase in the non-ad valorem assessments. It still provides monies to be set aside for roadways and capital expenditures. Today, I am asking the Board to adopt Resolution 2016-04, which approves the budget for the purpose of setting a public hearing for the July meeting.

Mr. Mastromarino asked do you feel that a workshop is in order? Do we have enough funds to do everything we want to do?

Mr. Moyer responded I feel you are in good shape. You have been working with this budget for a period of time, so there are no surprises. You have another chance on July 7 to amend the budget. If for some reason you want to increase assessments, we could schedule a meeting for August, but I do not think that is the case.

B. Consideration of Resolution 2016-04 Approving the Budget and Setting the Public Hearing

Mr. Moyer read Resolution 2016-04 into the record by title.

On MOTION by Mr. McGrath, seconded by Ms. Incandela, with all in favor, unanimous approval was given to Resolution 2016-04 approving the budget for fiscal year 2017 and setting a public hearing for July 7, 2016, at 6:00 p.m.
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SEVENTH ORDER OF BUSINESS

District Manager's Report

A. Protocol for Responding to Emails

Mr. Moyer stated last month, we talked about Supervisors wanting an opportunity to think about protocol dealing with emails, who responds, and how we respond. I placed this on the agenda for open discussion.

Ms. Incandela stated part of my frustration is getting hundreds of emails from all different sources and trying to track them. Mr. Frawley copies different parties, and I am getting copied from you. There has never been a streamlined process. It is frustrating for me, and I think Mr. Frawley gets frustrated because he never received responses. I am not disappointed that Mr. Frawley is not receiving responses because staff needs to be spending time doing what they need to be doing and not responding to emails. But at the same time, I understand that he wants to be informed about things. I am opening this up to suggestions so we can streamline this process where we do not have 50 million copies going around. There needs to be some way that emails will be directed to one person at Severn Trent and one Board member. I do not mind maintaining or being the contact person for the CDD. I will say that there are certain things that need to be done. I do not want Severn Trent and Board members spending time in between monitoring everything responding to emails. There will be a response, but it will not be immediate; however, there are things that I think warrant immediate responses. Obviously, certain things cannot wait until subsequent meetings, but minor repairs and things that are not emergency repairs can wait. If anyone has a suggestion on how we can streamline the process, let us know.

Mr. Mastromarino stated I have a question for Mr. Smith and Ms. Alvez-Martins. Typically if someone has an issue, they contact you either by phone or by email.

Mr. Smith stated yes.

Mr. Mastromarino asked what happens after that?

Mr. Smith responded it goes into a log and gets directed to the person who answered the call, and then there is a response back.

Mr. Mastromarino asked does it go to the person who initiated the call?

Mr. Smith responded it goes directly to us. If it is a blast to everybody, then there is confusion about who handles the email. If a tree is down on Brighton Lakes Boulevard, it comes directly to Ms. Alvez-Martins. She will contact me and I will immediately contact the person who needs to take care of the tree.

Mr. Mastromarino stated based on Ms. Incandela's concerns, if we followed that protocol, would that resolve the problem?

Ms. Incandela responded that is not where the problem is. I think a lot of times I see emails from you demanding responses. You say that you want it done, but I do not necessarily want Mr. Smith and Ms. Alvez-Martins to have to account to every home

owner who emails them about an issue. That is something that needs to be directed to the Board saying they sent this to so-and-so on this date. If you come to this meeting and this has not been done, then the Board needs to address that.

Mr. Moyer stated Mr. Smith includes in his reports a call log and I think, unfortunately, some people do not seem to understand that we do not have our own staff. We do not have 25 employees in here. All of this work, for the most part, has to be done by a vendor. Mr. Smith or Ms. Alvez-Martins has to contact the vendor, whether that is Girard or the security company, and he has to schedule that work. I think the idea is once you send it, it has to be done that very same hour or we are not being responsive. It cannot work that way. We have to be realistic about what we can do and what we cannot do. This is all done by contract, and these guys have to be scheduled according to their availability.

Mr. Mastromarino stated we pay a premium if we want to have something done right away.

Mr. Moyer stated right.

Ms. Incandela stated you can write an email saying that you want to know when this was done, and you do not realize when you are writing it that it sounds harsh. The people in receipt of the email receive 50 million requests coming in and then have someone yelling at them. That is how it comes across. We certainly do not want any of our staff to be subject to this and that we are demanding of them. I want to make sure that those communications seem professional. Any issues need to be taken to the Board's attention. If something is not being done in a timely fashion, you have to take it up with the Board. It is the Board's determination as to whether it is urgent or not and what they are going to do about it. In terms of demanding answers from Severn Trent and vendors, that is not where I want them to be spending their time. They need to answer to the Board. Maybe copy one Board member, and it can be me. At the next meeting, I will have a list of emails that were sent in. You guys will have it because it will be sent to you and they will have their copies of the email and what action was taken. Having said that, there are certain things that have to be taken care of right away, such as an 80-foot hole in front of the community center. That is something that is important that needs to be either back to the CDD Board or to Severn Trent. We need immediate action. Regarding repair items, if there are things that are leftover from other meetings, generally, in the experience of this Board, everything that is on an action list gets done. Maybe it is a question of it not

being able to get done within a certain meeting and sometimes things do not get done. That occasionally is going to happen but it is generally not the case. I want to streamline the process for the Board and for Severn Trent, and I want to make sure that there is an effective way to handle this with keeping everybody balanced and accomplishing all the goals. I can be the person to receive copies of emails. Any follow-ups will come to both me and Mr. Frawley, and the matter will be dealt with at a subsequent meeting unless it is an emergency situation. Does that sound acceptable?

Mr. Frawley asked do you consider anything damaged to be something that can wait for a meeting?

Ms. Incandela responded no, it would not. We just said that a gaping hole cannot wait. You would use your discretion and judgment if there is something of an urgent nature. If you do not receive a response or it is not completed, you should let the Board know.

Mr. Frawley stated for the gate issue, there is documentation that will disappear within a few days.

Mr. Smith stated we are going to talk about that under my report.

Ms. Incandela stated if there is a camera issue and you copy me, if you do not receive a response in 24 to 48 hours, email me to tell me that you did not receive a response.

Mr. Klusko stated it may be critical to Mr. Frawley but not to the Board.

Mr. Smith stated 80% of what we do is outside of our contract, and we do not bill the District to keep costs down. For example on the fountains, I had a contractor come out to work on the fountain. He fixed it but it went down again. It was down for awhile because we were waiting for parts. Mr. Frawley will send an email saying that the fountain has been down for two weeks, and he will ask what is going on. You have every right to send the email. We answer you saying what is going on with the fountain, and you respond that the fountain is in the wrong place. We did not realize that and will get someone out there to fix it. A week or two later, you will come back to us and be very angry because the fountain has been out of place for two weeks and demand us to move it. Because it is not something I am billing for, I put it on our things to do, and when they get to it, they get to it.

Mr. Frawley stated in this particular case, you have two fountains; one is breaking down and is slowly going downhill. Now it is going to get us to the point of where we

are going to burn out the pump. They both go off. I assume they are connected together. They both go off at the same time, but one never gets turned back on.

Mr. Smith stated the one you are referring to had issues, so we changed the pump. That is something where a quick phone call would get us out there. You and I have always gotten along well.

Mr. Frawley stated you asked me to stop calling you.

Mr. Smith stated this is just the first issue. Call me rather than send emails, and I will come out and meet with you. If you are anxious and want things done, I do not have a problem.

Mr. Mastromarino stated Severn Trent deals with the issues and the urgency of certain issues. I take it upon myself when I see things to call Mr. Smith. I was not in charge of the fountains. There are a couple of items like gates and other matters. The home owners may think that nothing is getting done, but I try to communicate as much as I can. Unfortunately for Mr. Smith, four out of five times that I call him, it happens on weekends. We had an issue on one street where a grate was missing, and the matter was resolved in less than 24 hours. In my opinion, that was an emergency situation. They have done that with other items as well. I think the biggest issue in terms of the timeliness, which unfortunately is too common of a problem, is the gate issue.

Mr. Moyer stated we will designate Ms. Incandela as the go-to person and see how it works.

B. Financial Statements

Mr. Moyer reviewed the financial statements as contained in the agenda package, which are available for public review at the District office during normal business hours.

Mr. Moyer stated we received 95% of our non-ad valorem assessments, and we are doing well in terms of expenditure because we are under budget. That is a good place to be.

Mr. Mastromarino stated in looking at the general fund expenditures for R&M-Pools, \$267 remains in this year's budget. Is that something we need to consider as we go into next year? We budgeted \$30,000.

Mr. Moyer responded you are right on, Mr. Mastromarino. The prorated budget is \$15,000, and halfway through the year we spent \$14,000, so we are right on top of that.

Mr. McGrath stated on page 3, the budget is \$45,000 for ProfServ-Field Temp Labor. Are we still pleased with the work we are getting done?

Mr. Smith responded yes.

Mr. McGrath stated in the cash and investment report, we have a CD maturing on May 27. Will you make sure that you reassign those funds?

Mr. Moyer responded yes. We you look at the returns, between 12 months and 18 months, there is a big increase from 12 to 18 months. We are taking this out 18 months. The Board requested that we look at our utility bills. There is a company that will do an analysis and if they can get money back for you, the deal is that you split the savings and I can get a report.

Mr. McGrath stated we have been budgeting \$75,000 per year as far as I can remember and increased our electric. We must be doing something right.

C. Check Register and Invoices

Mr. Moyer reviewed the check register as contained in the agenda package, which is available for public review at the District office during normal business hours.

Mr. McGrath stated on the payroll, at the last meeting we paid for eight weeks, which is correct, but in this report, it looks like we paid for nine weeks. I am not exactly sure why there was an extra week. Maybe that can be looked at. Where was the oak tree that we replaced?

Mr. Smith responded I believe that it was along Brighton Lakes Boulevard.

Mr. Murphy stated it is at the last turnaround.

Mr. Mastromarino stated that was due to an accident. Did we get reimbursed?

Mr. Smith responded there was no police report.

Mr. Klusko stated when the car was being towed, the police were there.

Mr. Smith stated I will look into it.

Mr. Mastromarino stated a number of pages in the agenda package have to do with Century Link and add up \$2,000, which makes us unhappy. I know that Mr. Smith mentioned something about an option other than Brighthouse. This month we paid ACT around \$1,700.

On MOTION by Mr. McGrath, seconded by Ms. Incandela, with all in favor, unanimous approval was given to the check register and invoices, as presented.
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D. Report on the Number of Registered Voters – 1,347

Mr. Moyer stated we have 1,347 registered voters. This information is meaningless after the Board is elected by registered voters and residents of the District. The law still says that we still have to obtain this information every year.

EIGHTH ORDER OF BUSINESS

Staff Reports

A. Attorney

There being nothing to report, the next item followed.

B. Engineer

There being nothing to report, the next item followed.

C. Field Operations

i. Field Management Report

Mr. Smith reviewed the field management report as contained in the agenda package, which is available for public review at the District office during normal business hours.

Mr. Smith stated we have a report from Mr. Ford. I provided proposals we received from Envera for a security system. The Board asked for a proposal for a certain number of hours. One section is for 24-hour, 12-hour, and 8-hour monitoring. You can see what the costs are. This is for the combined passive and virtual system at the Volta and Kariba guardhouses.

Mr. Ford stated thank you for giving us this opportunity. I am going to share some quick ideas. I have been around a long time designing security for communities. Ms. Alvez-Martins asked me to come out in November and find ways of increasing security for the pool and the front entrance. We offer a neat technology to verify each and every person who comes into the community. What makes us strong is our monitoring center. We cannot tell what we are doing without the monitoring center. We have over 130 guards, and there are now 165 guards who are virtually located to handle the process. We work with a lot of property managers in over 250 communities. One particular community was VillaSol. We had a situation over there where they were displeased with the guards and how that system was operating. They hired us and we were blessed to have the opportunity. It has been over two years. We solved their problems and Mr. Smith asked me to come out here to see if we can help you. You will see that we focus 100% of our efforts on home owner associations. We are not installing cameras at grocery stores. We understand what you have to budget and our staff handles that. You do not use a telephone entry system at this time. I think one was originally set up out there. I am going to talk to you about passive video surveillance. It is a reactive type

technology, which records what is occurring. When I share with you the ideas of what we are going to do to take over some of the cameras, they are passive. They are recording so you can look at them for later retrieval. We have to make it extremely simple so that Ms. Alvez-Martins can get that information for you fast. How we store that information is unique.

Mr. McGrath asked what is the timeframe of the recording?

Mr. Ford responded we can make it as long as you want. You can slow down the frames or increase them.

Mr. McGrath asked in two months, can we refer back to it?

Mr. Ford responded yes.

Ms. Alvez-Martins stated you could do longer than that because I viewed footage from several years ago.

Mr. Ford stated if you have an incident, we keep the footage for a lifetime, so you can pull it off the DVR and keep it. The issue is how long it is stored. I think it will run 60 days. We guarantee 30 days. It depends on the amount of activity because it is recording activity. We increase the size of the drives. Passive becomes a very important role when we grab tags. You will see the technology of how we grab the tags of every vehicle that drives into all three of your entrances. It is important to make sure that we are able to grab tags at night, as well as during the day.

Mr. Mastromarino asked are you saying that the passive system is a 24-hour surveillance?

Mr. Ford responded yes, for anyone who drives in front of it. As the vehicle approaches the 12-foot camera pole, it is grabbing the tag so Ms. Alvez-Martins can have that information. The camera watches for the tag and reflects on the tag. There is no doubt that we are going to grab the tag. Do we grab it every time? Ninety percent of the time, we grab the tag. We will provide a report to Mr. Smith and Ms. Alvez-Martins stating that a vehicle entered the area and hit the gate or there was a burglary in the community and it was a white truck. If they come through our system, it can grab the face of the individual. We will do the research or Ms. Alvez-Martins can. We guarantee providing all of the data in a watermark format, so that someone cannot put my face on someone else's body. We are there 24/7. What I was challenged with was taking the clubhouse, the main entrance, and the Volta and Kariba entrances to provide a security application for over 700 homes. At the main entrance, there will be blue cameras

watching the activity of vehicles going to the gate and gatehouses. The red cameras are the tag cameras. They are on the side watching vehicles that drive through. We recommend a kiosk or virtual gate guard in the back because of the turnaround. If I deny someone from accessing the community, they will turn around. VillaSol has a barrier arm. That can be installed by your current gate provider or we can. That stops traffic entering the area. That is something that I can add to the proposal.

Mr. Mastromarino asked where is the point of contact of where we take the picture of the license plate in relation to the guardhouse?

Mr. Ford responded it is off to the side of the street. It is enclosed. As a vehicle drives up, it takes a snapshot of the vehicle. It can do this if the vehicle is going 35 miles per hour.

Mr. Klusko asked how high is the camera pole?

Mr. Ford responded about four to five feet high.

Mr. Klusko stated so if someone comes along and takes a can of spray paint, it will capture them.

Mr. Ford stated it grabs their face. That will be the last time that they do that.

Ms. Incandela stated we cannot deny someone entry.

Mr. Ford stated at this point, we question the driver on who they are here to see. If the home owner is not home, we ask them to exit the community. If they demand to come in, we have to allow them access. The good news is that we have their tag number and face. I understand what you are saying. It is a way of convenience for guests who come here. Even though you cannot restrict someone from coming through, we can let them know that they are allowed in the community and the person they are coming to see is not home or if they are on a resident's list, we will automatically let them in. The other entrances will have the passive camera system because we are not checking people. All we are doing is grabbing tags and watching activity. It is all set up there. We provide a static IP address that connects all three gates. It is the same situation at Volta. I was challenged in your proposal because you just spent money to make some changes. I offered to pay for part of that or take over some of those cameras. You will see a reduction, which hopefully will help out the situation. I provided information about all of the different technologies and cameras. If it does not work, we are going to replace it, no questions asked. The virtual guard captures faces and license plates. It records the night visitor. We are not denying visitors but we are going to say that the person is not here

and we may open it up if they demand that the gate be open. How you populate the database is very important. There are three different ways. We have an orientation meeting with residents with a list of people on a database. It is likely similar to what this guard has right now. We just update the database based on resident information for a certain period of time. We have a portal or web app. All of the young people like to use apps on their cell phone.

Mr. McGrath asked what if I am having a pizza delivered at 5:00 p.m.?

Mr. Ford responded when the guard calls you and you say yes, we will let them in. We are able to process people extremely fast through the front entrance. Let me play a video of how the process works at your front entrance: *When people arrive in your community, if you have a traditional telephone entry system, they are going to encounter a kiosk and a keypad that requires a code to gain access. If they cannot remember your code or they enter it incorrectly, it creates a traffic jam at your gate. If the code is shared, it can allow an unauthorized visitor. Luckily, these problems are solved with a virtual gate guard. It is patented with a kiosk system. When guests arrive at the kiosk, a remotely licensed guard will automatically greet them, surveying the entire entryway including the license plate, then through one-way video and audio, the guard cross-references the guest's information with an authorized visitor's list. If the guest is on the list, they will be let in; if not, the guard will call the resident or administrator to grant or deny access, as appropriate. What happens if someone tries to run the gate? If you have a traditional telephone entry system, you are probably left with nothing more than a damaged gate and escaped driver, but if you have the Envera virtual gate guard system, our units can catch the vehicle and the license plate on video. The video can then be given to the authorities to assist apprehending the trespasser.* Let me give you a situation where you have someone who is not in the database and how we make the phone call:

Guest: I am here for the Jackson party.

Guard: Your name, miss?

Guest: Joyce Simmons.

Guard: One moment, please.

Guest: Mr. Jackson, this is Envera Systems monitoring the front gate. We have Joyce Simmons requesting access.

Mr. Jackson: Yes. Please let her in.

Guard: Thank you, Mr. Jackson.

Mr. Ford stated we have her name and enter it into the database. I am going to play a quick video on our technology and the advancement of gate arms. When the gate is down, it glows red at night and green when the gate arm goes up.

Mr. Smith stated those gate arms are not part of the package. We will be using our existing arms. If you want to upgrade them, you may want to look at your capital costs.

Mr. Ford stated I can work with your existing arms. All I need is a relay output. We have active cameras. We can place them around your pool. There are other cameras listed on the passive system for the tennis and basketball courts. These are high-definition cameras with a high TV resolution. We use video analytics. During the day, it is recording like any other camera, so it is passively recording. But if you are in a situation where you close the pool at 10:00 p.m., then at 10:00 p.m., the camera will look for people at the pool. If it senses someone sitting there, it will notify them through a voice prompt that the pool is closed and they need to leave. It will also work at 3:00 a.m. if some activity is taking place.

Voice 1: Is the pool closed?

Voice 2: Do not worry about it.

Guard: (Alarm sounds) This is Envera monitoring the pool area. The area is closed. You need to leave immediately. I can see everything you are doing. You need to leave immediately.

Mr. Ford stated the neat part is that we can eliminate criminal activity from happening, no matter what it is. You can get video clips of anyone who comes to the pool late at night. You just sign up and we will give it to you. Sometimes you may see things that you do not want to see. The camera will glow at night and provide a failsafe. I will be taking over some of your existing cameras at the basketball and tennis courts and combining them into your proposal. The important aspect was for the access control to come into all of these different areas. We took over all of that and combined it all into one proposal. We upgraded the existing system, so you do not have the problem and frustration that you have now. We provided a web-based program in all three areas. If anything goes wrong, it is taken care of immediately, and you are not waiting weeks or months to get it repaired.

Mr. Mastromarino asked when we say that we need help, how soon after can you come?

Mr. Ford responded if your virtual gate guard does not operate, we are here within 24 hours. Anything outside of that, such as a camera not operating, we will know that a

camera is not working before you do because we are looking at them. We will send someone out here within 48 hours. Our proposal includes full maintenance servicing. If a camera goes bad, we remove it.

Mr. Mastromarino stated even within a 24 period, we have residents trying to enter the community.

Mr. Ford stated with the technology we have built in, it looks to see that the system is working. If it is not working, then we will open the gates or whatever we have to do. It is done automatically through the system. Obviously, power is a requirement, but if you lose power, by State law, you must have battery backup. We will have two different unit sources coming into us. The video recording is done locally, as well as remotely. A lot of features were proposed.

Mr. Smith asked is resident access done virtually?

Mr. Ford responded we are not planning on changing resident access. You have the ability to upgrade that, but you will still be able to use your bar code readers. We can update it to an RFI reader, which is a higher grade security and is what VillaSol did. They used it for the first time and said that they wanted to use rate improvancy. With rate improvancy, you can take it away and give it right back. Bar codes can be copied fairly easily.

Ms. Incandela asked would we have to go back to bar codes?

Mr. Smith responded yes, but this is just for conversation purposes. I suggest that we look into the residential side and look at upgrading some of the gate systems. We would take your 12-hour monitoring and increase that cost on an annual basis, so we are paying a monthly fee. It would be similar to what we are currently paying for security. For the guards up front, we are currently paying \$79,000. If we use that budget number and did some of the improvements, it would cause more control out there. That is probably the way that we want to go. This is very basic, in terms of a cost analysis. If we have a different residential reader, we would have more control for the guests and home owners. At first, it was strange at VillaSol, but it works very well.

Mr. Mastromarino asked what percentage of home owners live in VillaSol versus renters? We have a high rate of renters.

Mr. Smith responded on a percentage basis, there are more renters in VillaSol.

Mr. Mastromarino asked would that be more complicated?

Mr. Smith responded they do not have a lot of them. They are not justified. Obviously, there would be a higher cost. He was at Kariba and Volta. Currently, there is no monitoring. But if we had monitoring for a 12-hour period and they had cameras and someone hits the gate, they would see the car go through and would immediately take a picture of the car and the license plate, go the DMV, and identify the home owner. Right now, Ms. Alvez-Martins has to look at all the video. Sometimes there is five hours worth of video. We cannot pull the information from the DMV. We must go to the sheriff's department. The sheriff's department would have to come out here and do a police report. That process is very difficult.

Mr. McGrath stated we agree that what we have been doing has not gotten us to where we want to go.

Ms. Alvez-Martins stated I could be lying in my bed and receive a report, and I am able to read it. By morning, I have the DMV report and the video. I do not have to search because they have sent me exactly what I need. When I write a letter to that person, they are already upset because we had them on video, and we can send it to their email. We can recoup a lot of the cost because I give them 15 days. If they do not answer me in 15 days, it gets sent to the attorney and they send a demand letter.

Ms. Incandela asked just for clarification, are you proposing a camera to record the gates at Kariba and Volta and operating with the same keypad?

Mr. Smith responded yes, using the existing keypad. Our biggest problem at Kariba and Volta is people damaging the gates and us not being able to obtain information on who damaged the gate. What this would do immediately for us is, if we have damage at the gate, we call Envera and tell them that we have damage to the gate. They will research it and find out who did the damage. They will go to the police and get the license plate from the DMV. Envera will give us the picture and the information on the owner of that car and their address. From that, we can send them a letter. Currently what we have to do, when we receive a call that the gate is damaged, Ms. Alvez-Martins has to go through hours of video and look for it. She will have to figure out how to get information from the DMV. The only way that we can do that is through the sheriff's department. Then we need to have the sheriff come out and do a police report. That means we have to authorize somebody to come out here and do a police report.

Ms. Incandela stated so we have the virtual guard at the guardhouse using the existing keypad system that is at Kariba and Volta.

Mr. Smith stated correct.

Ms. Incandela asked if they need to get in touch with somebody, is it going to go through the virtual guard?

Mr. Smith responded no.

Ms. Incandela stated that is one problem that I see because those people who are having a problem are stranded, and there is no one to communicate with. That is the first issue. The second issue is that I would assume the cost is for the virtual monitoring and interactions with residents or visitors.

Mr. Smith stated yes.

Ms. Incandela stated we are completely different than any other CDD. Our roads are public. We cannot stop anyone. We are not allowed to inquire or question.

Mr. Smith stated VillaSol is the same as this District.

Ms. Incandela stated so basically those vehicles come to a stop with a camera, and it will let them through.

Mr. Smith stated yes.

Ms. Incandela stated to me, a lot of the cost of having that person there to call, monitor, and make sure that person is supposed to be there is wasted on us because we have no use for that. I like some of the things that I saw and can appreciate the fact that it is going to save time. What I would like to see is the cost that we spent on those gates when we have not been able to catch them, as opposed to how much the investment is going to be.

Ms. Alvez-Martins stated if you look at the last section, I provided what was spent in the last two years.

Mr. Mastromarino asked in repairs?

Ms. Alvez-Martins responded yes. The police have asked me for video and I have not been able to supply it to them.

Ms. Incandela asked how much in gate repairs was from criminal activity that we can recoup? That is a small portion of this.

Mr. Smith responded for Volta and Kariba, I would say that is probably 50%.

Ms. Incandela stated this is a two-year period.

Mr. Smith stated this is for all of our gates for repairs. We can do an analysis on how much we pay for Volta and Kariba.

Mr. McGrath stated it is the biggest portion.

Ms. Alvez-Martins stated not the cameras.

Mr. Ford stated those are the cameras that we have scheduled for the two smaller communities. I know your frustration and your concern. We do this in probably 50 or 60 communities or CDDs. We work with them. You are right that we cannot restrict them, but we can ask them if they are seeing someone.

Ms. Incandela stated that is what I am trying to regulate.

Mr. McGrath stated we had a judge threaten us.

Mr. Ford stated they are going to go up to the guard and the guard will say to come in.

Ms. Incandela stated if you came up and the guard happened to notice that you had an accident and had blood all over you and you said that you just want to come in and drive around, the guard must open the gate, legally. We have been sued. We have been down this road before. I wish they had this system in Bellalago because it took 45 minutes to get in there on Easter Sunday, so I think you should present to them. Aside from that, I see a lot of value in your system in that interaction with what those virtual guards are able to do. I like the cameras but I am concerned about people being stranded without access to anyone during that period of time. We do not have eyes on the gate, and a lot of the services that are included in these costs are services that would not help us because we only have the ability to get that car to come to a stop and let them through. Maybe we can tweak it and adapt it to something that is more suitable. Get some more specs from Mr. Smith in respect to what we would need here. Right now, it is taking you time, no doubt, but with the amount that we are spending on those repairs that we cannot recoup, I do not think the costs that I am seeing here work in our favor. I am not saying that this cannot be revisited and retweaked.

Mr. Moyer stated I think we need direction from the Board what you want to do. It does not sound to me like we are doing anything tonight, and I think that is appropriate. Does the Board want a workshop to discuss this as a single item?

Mr. McGrath responded yes. Mr. Ford, our gate maintenance company is ACT. We will find something for you to do.

Mr. Smith stated ideally, you can have a virtual gate at Volta and Kariba. You can put in all of the new gates, put gates on the exit side so people cannot come in the exit side, and do the full-blown system like VillaSol. We can revisit with the county having someone at the station controlling the gates and show them what we are trying to do

because security is important to them, as well. In the meantime, until the Board can hold a workshop, we can change the cameras out so that when we do have damage to the gate, we can have them immediately contact their repair company. It would work very well for us. If a gate is damaged in VillaSol, they send Ms. Alvez-Martins a picture and the information on the vehicle, Envera notifies the repair company, and they come out immediately and make the repair. The only thing difference, if we have those cameras and there was damage, Envera would research and look at it, get us the information, send us the video and pictures, and contact the repair company. They would come out and do the repair, and we are done. It streamlines the process. We would still have the guard at the gate.

Mr. McGrath stated if we go that way, we also are done with being able to retain the video for five to seven days.

Mr. Smith stated yes. They would be commercial-quality cameras that give real pictures. The only difference is, they will do the research and immediately get the DMV report and provide it to Ms. Alvez-Martins.

Mr. Mastromarino asked are the roads at Kariba and Volta under the same guidelines as the rest of the community?

Mr. Smith responded no.

Mr. Mastromarino asked why do I need an access code to get into Volta and Kariba but not the rest of the community?

Mr. Smith responded that is a good question.

Mr. McGrath stated that is because it started that way and that is not the best reason.

Mr. Smith stated because the county signed the original construction drawings.

Mr. Mastromarino asked can that be challenged by a judge or reversed?

Mr. Smith responded I do not know.

Mr. McGrath stated I would not touch that.

Ms. Incandela stated that could backfire on us, given the history and the nightmare that ensued.

Mr. Smith stated at some point, we can approach them.

Mr. Moyer stated let us go back and look at that history. As I mentioned the last time we met, a lot of that was driven by an attorney's office in Osceola County who is not there anymore. Yes, we hear about the judge and the ruling. Frankly, it has been such a long time that I do not recall what the ruling was. If there is a court order, we need to

find out what that court order requires us to do and take a look at that. Between now and the next time we get together, we will have a workshop and pull some of that information together for you.

Mr. Mastromarino asked would it be prudent to involve District counsel?

Mr. Moyer responded I think they probably have the record and we should definitely get District counsel involved.

Ms. Incandela stated what it would essentially boil down to is that we were required to allow them to come to a stop before entering our community but we were not allowed to go any further than requiring them to stop. We could not ask them where they were going. I would like to explore this further and get it geared toward our needs.

Mr. Moyer stated we will bring it back.

Mr. Ford stated in one place, we installed a green button and when they reached over and pressed the green button, the gate went up. We represent 10% of CDDs in the State and set a precedent. That is all we have to do to satisfy one judge's concern in one county. Keep in mind, when they reach over to press the green button, we have their face, car, and tag.

Mr. McGrath stated that is a good thing.

Ms. Incandela stated I like that system and idea, but I think that these prices reflect the full virtual guard experience, whereas we do not need that.

Mr. Ford stated the interaction with the guards happens because very few people know that rule, although that does not happen very often.

Mr. Mastromarino stated once word gets out that all they have to do is press a green button, everyone will come here.

Mr. Moyer stated let us do some follow up work and we will schedule a time for a workshop.

Mr. Smith stated as to the rest of my report, we pulled sand out of a drain pipe on Sweetspire Circle.

ii. Action Items List

Mr. Smith reviewed the action items list as contained in the agenda package, which are available for public review at the District office during normal business hours.

iii. Residential Call Log

Mr. Smith reviewed the residential call log as contained in the agenda package, which is available for public review at the District office during normal business hours.

iv. ACT Service Calls Report

Mr. Smith reviewed the ACT service calls as contained in the agenda package, which are available for public review at the District office during normal business hours.

v. Girard Environmental Services Report

Mr. Smith reviewed the Girard Environmental Services report as contained in the agenda package, which is available for public review at the District office during normal business hours.

vi. American Ecosystems Aquatic Report

Mr. Smith reviewed the American Ecosystems Aquatic report as contained in the agenda package, which is available for public review at the District office during normal business hours.

vii. Aquatic Pools Report

Mr. Smith reviewed the Aquatic Pools Report as contained in the agenda package, which is available for public review at the District office during normal business hours.

viii. Keep Safe Security

Mr. Smith reviewed the Keep Safe Security report as contained in the agenda package which is available for public review at the District office during normal business hours.

Mr. Mastromarino asked can we have someone pick up trash from the ponds?

Mr. Smith responded they were just out here picking up trash.

NINTH ORDER OF BUSINESS

Submitted Resident Questions and Audience Comments

There being none, the next order of business followed.

TENTH ORDER OF BUSINESS

Supervisor Requests and Comments

Ms. Incandela stated I forgot to mention that on Tuesday, May 10, there is an Osceola County law enforcement memorial over at Osceola Heritage Park. It is free and open to the public. There will be a memorial ceremony from 9:30 a.m. to 10:30 a.m. This is a good way to support Osceola County law enforcement. Before the memorial ceremony, they are going to have a breakfast for Special Olympics. They get very little public support. I know it is hard because people are working. When they see people from the public there, it means a lot to them. If anyone is available to go, parking is free.

Mr. McGrath stated I would like for us to cancel the repair of the sidewalk. My reason for wanting to have it repaired was, I thought we would have liability issues. But if it is not our property, I do not think we should fix it.

Mr. Smith stated we will contact the County.

Mr. McGrath stated good. This time of year, we should review our lightning rules for when we close the pool. When we began putting speed humps in, I was against it. I now think we need an additional one. We had one over here. I think we need an additional one somewhere around Sevan Way, which is an expenditure of money.

Mr. Mastromarino stated I believe we had one that we did not use.

Mr. Smith stated we have two.

Mr. McGrath stated I believe the main problem is that it is a straightaway and young people like to show off. A second one would perhaps save some lives.

Mr. Mastromarino stated that is a good point. A school bus stop is right before there.

Mr. Klusko stated it is also in the evening, also. I see kids and their friends burning rubber.

Mr. McGrath stated I brought up the issue to Mr. Smith of trying to put a water feature by our beautiful entrance. It could be a waterfall or a bubbler. I think it would be neat to have our community be the only one that has a water feature. We have a water line there. We have some ridges there so it could be enclosed. I would like for Mr. Smith to give us some guidance.

Ms. Pieters stated maybe we could ask the HOA to help us.

Mr. McGrath stated I think it would be something that would be relatively inexpensive and make us a more unique community.

Mr. Mastromarino asked should we schedule the workshop?

Mr. Moyer responded I will call you.

Ms. Incandela asked can we schedule it an hour before the regular meeting?

Mr. Moyer responded yes, we can hold it in July.

Mr. Mastromarino stated there is a condemned house in Brighton Lakes. The plan is for the County to tear the house down. Will we lose CDD dues?

Mr. Moyer responded the process is with the tax collector. There is a possibility if people do not buy the tax certificate for that property, after seven years that property will end up being owned by the County, but that seldom happens.

Mr. Mastromarino stated I looked to see if there are delinquent dues on this property and there were. I think we need to adopt a method that we check the County register to see who is delinquent at the end of June or July.

Mr. Moyer stated the only problem with that is, once we opt into using the tax collector, we cannot insert ourselves into that process.

Mr. Mastromarino asked how do we get notified if someone is delinquent in their taxes or dues?

Mr. McGrath responded District counsel is our agent to do that business for us.

Mr. Mastromarino asked can we request a report at the end of July when taxes are due?

Mr. Moyer responded I have no problem doing that for you. But then what?

Mr. Mastromarino responded we turn it over to an attorney.

Mr. Moyer stated no. When you opt into using the tax collector's services, the tax collector is our agent, and we cannot turn it over.

Mr. Mastromarino asked if they do not put a lien on the property, will we just bear the burden of someone not paying their assessments?

Mr. Moyer responded the delinquent tax is a lien on the property.

Mr. Frawley stated we have the exact same circumstance on a house on Volta. It has been a number of years. Will that property revert back to the County?

Mr. Moyer responded it could.

Mr. Frawley asked can someone buy that land from the County and build a house on it?

Mr. Moyer responded yes.

ELEVENTH ORDER OF BUSINESS

Other Business

There being none, the next order of business followed.

TWELFTH ORDER OF BUSINESS

Adjournment

On MOTION by Mr. Pieters, seconded by Mr. McGrath, with all in favor, the meeting adjourned at 8:00 p.m.

Gary L. Moyer, Secretary

Michelle Incandela, Chairman